



## Return Material Authorization (RMA)

### Directions:

1. Only one RMA# will be issued per item.
2. Contact Digital Patroller Customer Support for an RMA# before returning product(s).
3. Tag the component with the RMA# provided.
4. Enclose this form with the tagged component.
5. Write the RMA# clearly on the outside of the box.
6. Return to the address shown below:

### Digital Patroller Customer Support

511 Davis Drive

Suite 300

Morrisville, NC 27560

Phone ~ 800.972.0373

e-mail ~ [support@digitalpatroller.com](mailto:support@digitalpatroller.com)

Hours: M-F, 8AM-5PM EST

<b>RMA# (from Integrian):</b>	
<b>S/N: (AXXXX, DXXXX, etc.)</b>	
<b>Organization:</b>	
<b>Contact Name:</b>	
<b>Contact Phone:</b>	
<b>Contact e-mail:</b>	

### Problem Description

*[Please provide as much detail as possible on the issue(s) you are having with this component.]*

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### Additional Details

Which cruiser was this unit being used in?	
For a wireless-mic/body-pack return - which DVR was this unit being used with when the issue occurred?	
Which Badge/Officer is assigned this unit?	
Is there video on this DVR which must be returned?	